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July 8, 2021

**VIA ELECTRONIC DELIVERY**

Commission Secretary  
Idaho Public Utilities Commission  
472 West Washington  
Boise, Idaho 83702

GWR-T-21-01

Re: Q LINK WIRELESS LLC - Updates to Lifeline Offering

To Whom It May Concern:

Q LINK WIRELESS LLC ("Q LINK") hereby provides notice of changes to its Lifeline offering in Idaho in accordance with changes in the Federal Communications Commission's minimum service standards, effective December 1, 2020.

As summarized in Attachment A attached hereto, Bundle Plan 1, "Q LINK ALWAYS ON," includes 1,000 voice minutes, unlimited text messages and 4.5 gigabytes (GB) of data, and the Tribal Plan includes unlimited voice and text with unlimited data.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-7805 or [hkirby@telecomcounsel.com](mailto:hkirby@telecomcounsel.com). Thank you.

Respectfully submitted,

*s/ Heather Kirby*

Heather Kirby  
Regulatory Specialist  
Lance J.M. Steinhart, P.C.  
*Attorneys for Q LINK WIRELESS LLC*

Attachment

ATTACHMENT A

Q LINK WIRELESS LLC – LIFELINE OFFERING EFFECTIVE 12/1/2020

**Bundle Plan (Q LINK ALWAYS ON)**

1,000 anytime minutes per month  
Unlimited text and picture messaging  
4.5 GB data per month  
*Minutes & data do not rollover*  
Net cost to Lifeline customer: **\$0**

**TRIBAL Bundle Plan (Q LINK ALWAYS ON TRIBAL)**

Unlimited anytime minutes per month  
Unlimited text and picture messaging  
Unlimited data per month  
Net cost to Tribal Lifeline customer: **\$0**

All packages include:

- Free SIM cards, Wi-Fi enabled Smartphone, or data-capable tablet/hotspot device for qualified applicants
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge

**Additional airtime available for purchase**

Current rates published at <https://qlinkwireless.com/members/cart/quickpurchase.aspx>